OVERVIEW OF INCOMING SIGNALS

The following information is based on incoming communication with the National Human Trafficking Hotline from January 1, 2020 – December 31, 2020 about human trafficking cases and issues related to human trafficking in Maryland. Communication can take the form of phone calls, SMS, Webchat, online tip reports, or emails. Communication regarding topics unrelated to human trafficking are not included in this report. In 2020, the National Human Trafficking Hotline received a total of 529 substantive phone calls, SMS, Webchats, emails, or online tip reports from Maryland.

Substantive signals excludes hang-ups, wrong numbers, missed signals and signals in which the National Hotline could not determine the signaler’s reason for contacting the Hotline.

The following statistics are based solely on substantive signals about human trafficking and issues related to human trafficking made to the National Human Trafficking Hotline between January 1, 2020 and December 31, 2020 from signalers in Maryland at the time of their call. Substantive calls exclude hang-ups, missed calls, wrong numbers, and signals in which the caller’s reason for calling is unknown.

<table>
<thead>
<tr>
<th>Signaler Type</th>
<th># of Signals</th>
<th>% of Signals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Victim of Trafficking</td>
<td>116</td>
<td>22%</td>
</tr>
<tr>
<td>Victim of Other Crime</td>
<td>93</td>
<td>18%</td>
</tr>
<tr>
<td>Community Member</td>
<td>69</td>
<td>13%</td>
</tr>
<tr>
<td>NGO Representative</td>
<td>58</td>
<td>11%</td>
</tr>
<tr>
<td>Other</td>
<td>47</td>
<td>9%</td>
</tr>
<tr>
<td>Family of Trafficking Victim</td>
<td>23</td>
<td>4%</td>
</tr>
<tr>
<td>Victim of Labor Exploitation</td>
<td>20</td>
<td>4%</td>
</tr>
<tr>
<td>Government Official</td>
<td>19</td>
<td>4%</td>
</tr>
<tr>
<td>Legal Professional</td>
<td>15</td>
<td>3%</td>
</tr>
<tr>
<td>Medical Professional</td>
<td>11</td>
<td>2%</td>
</tr>
</tbody>
</table>

Number of Substantive Signals Received from Maryland: 529
This constitutes the 20th highest signal volume of all 50 states and Washington, D.C. in 2020.

1 Webchats are a means of communicating with hotline staff directly on the website using the online chat feature
2 Online tip reports are a standardized form which can be completed on the website, allowing signalers to provide details without directly interacting with hotline staff.
3 Substantive signals excludes hang-ups, wrong numbers, missed signals and signals in which the National Hotline could not determine the signaler’s reason for contacting the Hotline.
Law Enforcement | 10 | 2%
Friend of Trafficking Victim | 7 | 1%
Not Specified | 7 | 1%
Potential Trafficker | 6 | 1%
Buyer of Commercial Sex | 5 | 1%
Mental Health Professional | 5 | 1%
Student | 5 | 1%
Educator/School Personnel | 4 | 1%
Faith-Based Representative | 3 | 1%
Acquaintance of Trafficker | 3 | 1%
Caller Types Referenced Fewer than Three Times | 3 | 1%
**TOTAL # OF SUBSTANTIVE SIGNALS** | **529**

1 To protect the identity of the people we serve, the National Human Trafficking Hotline does not disclose exact statistics related to venues, industries, victim information or caller information referenced fewer than three times.

DATA ABOUT HUMAN TRAFFICKING SITUATIONS

Each request submitted to the hotline is evaluated for evidence of potential human trafficking. In Maryland, a total of 136 unique situations (incidents) of potential human trafficking were reported to the hotline.

<table>
<thead>
<tr>
<th>PRIMARY REASON FOR CONTACTING THE NATIONAL HOTLINE</th>
<th># OF SITUATIONS</th>
<th>% OF SITUATIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Access Service Referrals</td>
<td>41</td>
<td>30%</td>
</tr>
<tr>
<td>Report a Trafficking Tip</td>
<td>90</td>
<td>66%</td>
</tr>
<tr>
<td>Request Crisis Assistance</td>
<td>5</td>
<td>4%</td>
</tr>
<tr>
<td>Request General Information2</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td><strong>TOTAL # OF SITUATIONS</strong></td>
<td><strong>136</strong></td>
<td></td>
</tr>
</tbody>
</table>

2 Requests for general information are situations in which an individual who is aware of a specific situation of potential trafficking may contact the National Human Trafficking Hotline for general information about human trafficking or to learn more about services available to trafficking victims. Requests for T&TA (Training and Technical Assistance) are situations in which service providers or law enforcement working with a victim of trafficking contact the National Hotline for technical assistance.

<table>
<thead>
<tr>
<th>VENUE/INDUSTRY OF POTENTIAL TRAFFICKING</th>
<th># OF SITUATIONS</th>
<th>% OF SITUATIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sex</td>
<td>95</td>
<td>70%</td>
</tr>
<tr>
<td>Venue Not Specified</td>
<td>45</td>
<td>33%</td>
</tr>
<tr>
<td>Hotel/Motel-Based</td>
<td>10</td>
<td>7%</td>
</tr>
<tr>
<td>Pornography</td>
<td>9</td>
<td>7%</td>
</tr>
<tr>
<td>Illicit Massage/Spa Business</td>
<td>7</td>
<td>5%</td>
</tr>
<tr>
<td>Other Venue</td>
<td>5</td>
<td>4%</td>
</tr>
<tr>
<td>Online Ad, Venue Unknown</td>
<td>5</td>
<td>4%</td>
</tr>
<tr>
<td>Escort/Delivery Service</td>
<td>4</td>
<td>3%</td>
</tr>
</tbody>
</table>
Hostess/Strip Club-Based | 3 | 2%
Residence-Based Commercial Sex | 3 | 2%
Venues Referenced in Fewer than Three Cases | 4 | 3%
Labor | 24 | 18%
Domestic Work | 10 | 7%
Industry Not Specified | 4 | 3%
Industries Referenced in Fewer than Three Cases | 10 | 7%
Sex and Labor | 0 | 0%
Trafficking Type Not Specified | 17 | 13%

TOTAL # OF POTENTIAL TRAFFICKING SITUATIONS | 136 | 100.0%

Internet-based cases typically involve reports of sex trafficking in which an individual is advertised for commercial sex online but the venue of the sex act is unknown or not specified.

To protect the identity of the people we serve, the National Human Trafficking Hotline does not disclose exact statistics related to venues, industries, victim information or caller information referenced fewer than three times.

Cases where trafficking type is not specified typically occur when a law enforcement agent or service provider contacts the National Hotline for resources and referrals but does not disclose details about the trafficking situation due to confidentiality. This category also includes cases in which the person reporting the information references human trafficking but does not provide further detail regarding the presence of labor or commercial sex. These cases are often submitted to the National Hotline through anonymous online tip reports.

<table>
<thead>
<tr>
<th>VICTIM DEMOGRAPHICS</th>
<th># OF SITUATIONS</th>
<th>% OF SITUATIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adults</td>
<td>76</td>
<td>56%</td>
</tr>
<tr>
<td>Minors</td>
<td>41</td>
<td>30%</td>
</tr>
<tr>
<td>Females</td>
<td>111</td>
<td>82%</td>
</tr>
<tr>
<td>Males</td>
<td>19</td>
<td>14%</td>
</tr>
<tr>
<td>Gender Minorities</td>
<td>3</td>
<td>2%</td>
</tr>
<tr>
<td>US Citizens/Legal Permanent Residents</td>
<td>10</td>
<td>7%</td>
</tr>
<tr>
<td>Foreign Nationals</td>
<td>20</td>
<td>15%</td>
</tr>
</tbody>
</table>

These statistics are non-cumulative. Cases may involve multiple victims and include female, male, transgender and gender non-conforming individuals, foreign nationals and U.S. citizens, adults and minors. In some cases, demographic information is not reported. This table shows the number of cases referencing each demographic and not the number of individual victims.

Gender minorities includes any individuals whose gender identified was not cisgender male or female. This would include individuals who identify as transgender male, transgender female, two-spirit, agender, genderfluid, or other specified genders.

A Foreign National in this data set is defined as any individual who is not currently a US Citizen or Legal Permanent Resident.

These statistics are non-cumulative. Cases may involve multiple victims and include female, male, transgender and gender non-conforming individuals, foreign nationals and U.S. citizens, adults and minors. In some cases, demographic information is not reported. This table shows the number of cases referencing each demographic and not the number of individual victims.

To protect the identity of the people we serve, the National Human Trafficking Hotline does not disclose exact statistics related to venues, industries, victim information or caller information referenced fewer than three times.
Important Note: The data displayed in this report was generated based on information communicated to the National Human Trafficking Hotline via phone, SMS, Webchat email, and online tip report. The National Human Trafficking Hotline cannot verify the accuracy of the information reported. This is not a comprehensive report on the scale or scope of human trafficking within the state. These statistics are accurate as of 07/01/2021. They may be subject to change as new information emerges.