

OVERVIEW OF INCOMING SIGNALS

The following information is based on incoming communication with the National Human Trafficking Hotline from January 1, 2016 – December 31, 2016 about human trafficking cases and issues related to human trafficking in California. Communication can take the form of **phone calls, online tip reports, or emails**. Communication regarding topics unrelated to human trafficking are not included in this report. In 2016, the National Human Trafficking Hotline received a total of **34,068** phone calls, emails, or online tip reports nationwide.



**4,184** Phone Calls



**494** Emails



**295** Online Tip Reports

SUBSTANTIVE CALL DATA

The following statistics are based solely on substantive calls about human trafficking and issues related to human trafficking made to the National Human Trafficking Hotline between January 1, 2016 and December 31, 2016 from callers in California at the time of their call. Substantive calls exclude hang-ups, missed calls, wrong numbers, and calls in which the caller's reason for calling is unknown.

**Number of Substantive Calls Received from California: 4,184**

This constitutes the 1st highest call volume of all 50 states and Washington, D.C. in 2016.

CALLER TYPE	# OF CALLS	% OF CALLS
Community Member	1,131	27.0%
Victim of Trafficking	834	19.9%
Family of Trafficking Victim	432	10.3%
NGO Representative	426	10.2%
Victim of Other Crime	205	4.9%
Other	183	4.4%
Friend of Trafficking Victim	169	4.0%
Victim of Labor Exploitation	112	2.7%
Law Enforcement	111	2.7%
Government Official	110	2.6%
Medical Professional	110	2.6%
Student	73	1.7%
Mental Health Professional	50	1.2%
Legal Professional	39	0.9%
Educator/School Personnel	34	0.8%
Business	30	0.7%
Buyer of Commercial Sex	26	0.6%
Faith-Based Representative	24	0.6%
Not Specified	24	0.6%
Acquaintance of Trafficker	16	0.4%
Press/Media	14	0.3%

**NATIONAL HUMAN TRAFFICKING HOTLINE DATA REPORT**  
**California State Report: 1/1/2016 – 12/31/2016**

Trucker	8	0.2%
Airline/Airport Personnel	5	0.1%
Potential Trafficker	5	0.1%
Visa Holder	5	0.1%
Contact from Hotline Database	4	0.1%
Foreign Government Official	4	0.1%
<b>TOTAL # OF SUBSTANTIVE CALLS</b>	<b>4,184</b>	<b>100.0%</b>

HOW CALLER FOUND THE NATIONAL HOTLINE	# OF CALLS	% OF CALLS
Internet-Web Search	139	3.3%
Referral	118	2.8%
Word of Mouth	50	1.2%
Contact Involved in Case	44	1.1%
DOS Know Your Rights Pamphlet	43	1.0%
Other	26	0.6%
Conference/Training/Presentation	17	0.4%
Other Media	15	0.4%
Pamphlet/Brochure/Leaflet	15	0.4%
Poster	11	0.3%
Billboard	8	0.2%
Television	8	0.2%
Radio	7	0.2%
Newspaper-Magazine	6	0.1%
211/311	5	0.1%
Awareness Campaign	5	0.1%
DHS Blue Campaign	5	0.1%
Rescue and Restore Campaign	5	0.1%
Polaris	2	0.0%
Backpage.com	1	0.0%
FBI Website	1	0.0%
Film	1	0.0%
Unknown	3,652	87.28%
<b>TOTAL # OF CALLS</b>	<b>4,148</b>	<b>100.0%</b>

**HUMAN TRAFFICKING CASE DATA**

*Each request submitted to the hotline is evaluated for evidence of potential human trafficking. In California, a total of 1,321 unique cases (incidents) of potential human trafficking were reported to the hotline.*

## NATIONAL HUMAN TRAFFICKING HOTLINE DATA REPORT

### California State Report: 1/1/2016 – 12/31/2016

PRIMARY REASON FOR CONTACTING THE NATIONAL HOTLINE	# OF CASES	% OF CASES
Report a Trafficking Tip	859	65.0%
Access Service Referrals	322	24.4%
Request Crisis Assistance	133	10.1%
Request General Information <sup>1</sup>	7	0.5%
<b>TOTAL # OF CASES</b>	<b>1,321</b>	<b>100.0%</b>

<sup>1</sup>Requests for general information are situations in which an individual who is aware of a specific situation of potential trafficking may contact the National Human Trafficking Hotline for general information about human trafficking or to learn more about services available to trafficking victims. Requests for T&TA (Training and Technical Assistance) are situations in which service providers or law enforcement working with a victim of trafficking contact the National Hotline for technical assistance.

VENUE/INDUSTRY OF POTENTIAL TRAFFICKING	# OF CASES	% OF CASES
<b>Sex</b>	<b>1,043</b>	<b>79.0%</b>
Venue Not Specified	473	35.8%
Hotel/Motel-Based	123	9.3%
Commercial Front Brothel	119	9.0%
Street-Based	74	5.6%
Residential Brothel	72	5.5%
Online Ad, Venue Unknown <sup>2</sup>	56	4.2%
Escort/Delivery Service	38	2.9%
Pornography	22	1.7%
Personal Sexual Servitude	22	1.7%
Other Venue	16	1.2%
Bar/Club-Based	12	0.9%
Hostess/Strip Club	7	0.5%
Truck Stop-Based	5	0.4%
Internet Chat-Based	4	0.3%
<b>Labor</b>	<b>148</b>	<b>11.2%</b>
Domestic Work	45	3.4%
Industry Not Specified	19	1.4%
Traveling Sales Crew	15	1.1%
Restaurant/Food Service	12	0.9%
Peddling Ring	8	0.6%
Agriculture/Farms	8	0.6%
Health & Beauty Services	6	0.5%
Begging Ring	6	0.5%
Construction	5	0.4%
Retail/Other Small Business	4	0.3%
Arts & Entertainment	4	0.3%

## NATIONAL HUMAN TRAFFICKING HOTLINE DATA REPORT

### California State Report: 1/1/2016 – 12/31/2016

Illicit Activity	3	0.2%
Health Care	3	0.2%
Industries Referenced in Fewer than Three Cases <sup>3</sup>	10	0.8%
<b>Sex and Labor</b>	<b>45</b>	<b>3.4%</b>
<b>Trafficking Type Not Specified<sup>4</sup></b>	<b>85</b>	<b>6.4%</b>
<b>TOTAL # OF POTENTIAL TRAFFICKING CASES</b>	<b>1,321</b>	<b>100.0%</b>

<sup>2</sup>Online Ad, Venue Unknown cases typically involve reports of sex trafficking in which an individual is advertised for commercial sex online but the venue of the sex act is unknown or not specified.

<sup>3</sup>To protect the identity of the people we serve, the National Human Trafficking Hotline does not disclose exact statistics related to venues, industries, victim information or caller information referenced fewer than three times.

<sup>4</sup>Cases where trafficking type is not specified typically occur when a law enforcement agent or service provider contacts the National Hotline for resources and referrals but does not disclose details about the trafficking situation due to confidentiality. This category also includes cases in which the person reporting the information references human trafficking but does not provide further detail regarding the presence of labor or commercial sex. These cases are often submitted to the National Hotline through anonymous online tip reports.

VICTIM DEMOGRAPHICS <sup>5</sup> (LABOR TRAFFICKING CASES)	# OF CASES	% OF CASES
Adults	154	11.7%
Minors	45	3.4%
Females	140	10.6%
Males	70	5.3%
Transgender Females	4	0.3%
Transgender Males	Fewer than Three <sup>6</sup>	N/A
Gender Non-Conforming Individuals	Fewer than Three <sup>6</sup>	N/A
US Citizens/Legal Permanent Residents	35	2.6%
Foreign Nationals <sup>7</sup>	102	7.7%
<b>NON-CUMULATIVE<sup>5</sup></b>		

<sup>5</sup>These statistics are non-cumulative. Cases may involve multiple victims and include female, male, transgender and gender non-conforming individuals, foreign nationals and U.S. citizens, adults and minors. In some cases, demographic information is not reported. This table shows the number of cases referencing each demographic and not the number of individual victims.

<sup>6</sup>To protect the identity of the people we serve, the National Human Trafficking Hotline does not disclose exact statistics related to venues, industries, victim information or caller information referenced fewer than three times.

<sup>7</sup>A Foreign National in this data set is defined as any individual who is not currently a US Citizen or Legal Permanent Resident.

VICTIM DEMOGRAPHICS <sup>8</sup> (SEX TRAFFICKING CASES)	# OF CASES	% OF CASES
Adults	717	54.3%
Minors	356	26.9%
Females	1,008	76.3%
Males	51	3.9%
Transgender Females	12	0.9%
Transgender Males	Fewer than Three <sup>9</sup>	N/A
Gender Non-Conforming Individuals	Fewer than Three <sup>9</sup>	N/A
US Citizens/Legal Permanent Residents	355	26.9%

# NATIONAL HUMAN TRAFFICKING HOTLINE DATA REPORT

## California State Report: 1/1/2016 – 12/31/2016

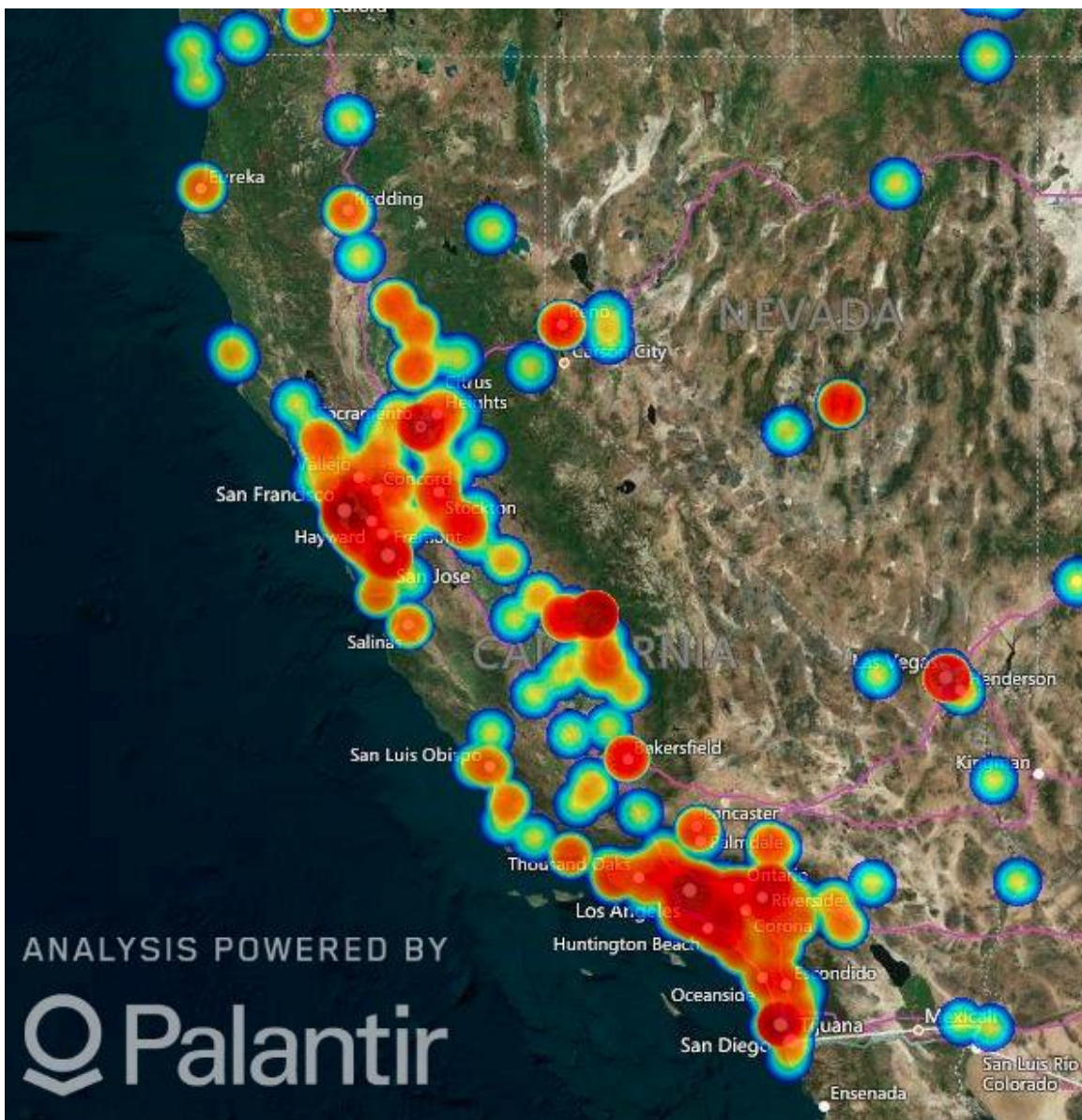
Foreign Nationals <sup>10</sup>	141	10.7%
<b>NON-CUMULATIVE<sup>8</sup></b>		

<sup>8</sup>These statistics are non-cumulative. Cases may involve multiple victims and include female, male, transgender and gender non-conforming individuals, foreign nationals and U.S. citizens, adults and minors. In some cases, demographic information is not reported. This table shows the number of cases referencing each demographic and not the number of individual victims.

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### LOCATION OF POTENTIAL TRAFFICKING CASES (WHERE KNOWN)<sup>11</sup>



<sup>11</sup>The image above is a heat map which reflects the cases reported to the National Human Trafficking Hotline. Areas in which greater numbers of cases were reported contain more red shading. This map only reflects cases in which the location of the potential trafficking was known. Some cases may involve more than one location.

## NATIONAL HUMAN TRAFFICKING HOTLINE DATA REPORT

### *California State Report: 1/1/2016 – 12/31/2016*

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**Important Note:** *The data displayed in this report was generated based on information communicated to the National Human Trafficking Hotline via phone, email, and online tip report. The National Human Trafficking Hotline cannot verify the accuracy of the information reported. This is not a comprehensive report on the scale or scope of human trafficking within the state. These statistics are accurate as of March 8, 2017. They may be subject to change as new information emerges.*